

## Kirklees Council

### Scrutiny Lead Member Report

Lead Member: Cllr Gulfam Asif Panel: Corporate Scrutiny Panel

Period of Update : From September to 15 November 2017

#### Panel Highlights

Panel meeting 20 October 2017 covered:

- MTFP and in year Financial Monitoring - Initial overview - item to be considered at regular intervals.
- Democracy Commission Update - Overview received. Panel awaiting outcome of discussion at Council before further update.
- Visit to Customer Service Centre
- Test of Proposed Citizens Account

Panel members were impressed on their visit to the Customer Service Centre to see the seamless service offer in action. A new scanning system had been developed for the service which has also been successfully sold to other local authorities and generated income for the Council.

Panel members had a demonstration of the new citizen's account and were able to provide feedback. The Panel is looking for further clarification on the targets for take up of the account.

On 15 November the Panel considered the following:

- Transformation Programme
- Asset Transfer Policy

The committee gained an initial overview of both items and identified areas for further information. The Transformation Programme will come back to Panel in January 2018.

#### Outcomes:

The Panel is now "up to speed" on some of the key areas of work within the Resources portfolio. In most cases it has been able to identify specific areas to focus on.

#### Monitoring Work

(If monitoring previous recommendations please identify what difference Scrutiny has made)

None during this period

#### Looking Ahead

(What are the next issues the Panel plans to look at?)

The Panel meeting in December will consider :-

- MTFP Financial monitoring
- The Council as a Commissioning Authority
- Procurement - to understand the current approach in Kirklees

#### General comments